


## MyDealer Instructions – Our New Customer Portal

Go to [www.salemfarmsupply.com](http://www.salemfarmsupply.com)

Click on  CUSTOMER PORTAL in the upper right corner

If you need a username and password contact [courtney@salemfarmsupply.com](mailto:courtney@salemfarmsupply.com) or call (518) 854-7424

Enter your username and password and click Login

Click on My Account – Here you can:

- View & change your account profile
- Change your password
- View Invoices
- View Statements

Click on My Equipment – Here you can:

- View your equipment on file with us
- Add other equipment (Make, Model, Serial Number, etc.)
- View Equipment for Sale – it will direct you to our website where you can view our current listings


Click on Parts – Here you can:

- Shop for Parts – Look up parts by part number & check availability
- View My Shopping Lists
- View your current open orders – what you currently have on order with the store
- View your past purchases – includes part numbers, invoice numbers, dates, etc.

Click on Links – Here you can:

- Click on links to be directed to the supplier's website and look up parts
- This is where you can access the following catalogs: Case, Kinze, Kubota, & Kuhn

If you click on the envelope in the upper right-hand corner,  you can message any department.

If you click on the shopping cart in the upper right-hand corner,  you can view the items that you have added to your cart. Please call our parts department to verify inventory and to place an order.

If you click on the gear in the upper right-hand corner,  you can access parts catalogs, view the online help link, learn about Salem Farm Supply, Inc., view your profile, and logout.

See Next Page →

## Adding Parts to Shopping Cart

- Click **Shop for Parts**
- Enter the part number that you are looking for and click Search

Q Zip/Postal Code/City

Location Selected

1. SALEM, SALEM FARM SUPPLY, 5109 STATE RTE 22, SALEM, NY, 12865

Q 1398884

Part Number ^	Description ^	Vendor ^	Location Availability	Total Availability
1398884	BLADE LH 4 X 50	KRONE NA, INC	189	439 <input type="button" value="Request Part"/>

« 1 » Showing 1 to 1 of 1 Results

Need to look up a part number? Click on the search button on the top right of the page. We do not guaranty the quantity of parts. Please call to verify inventory. Salem: (800) 999-3621

Location	Availability
SALEM	189
CLAVERRACK	250

- For Kinze parts enter the part number with a K- and then enter the part number. The same for Woods parts, enter W- and then the part number.
- To add it to your cart, click the shopping cart with the plus sign to the right of the availability
- Enter the quantity (number of parts) that you want to add to your cart
- To add more parts- search different part numbers and repeat the above steps
- To checkout- click the shopping cart in the upper right corner
- Here you can: Save to a "shopping list", empty cart, or checkout
- Next click "checkout items"
- Fill out the order details and click the payment information. There are two options for payment, cash or on account. If you intend to pay with credit card, John Deere, Productivity Plus, or in house charge account please click on Account.
- Once you have done so, Click Submit order
- This will submit your order to our parts department and print a PICPAK ticket on our parts printer. You can call with your order number to check availability on your parts order and discuss shipping, pricing, and etc.
- If you submit an order before 8AM or after 5PM on weekdays, we will get it when we get into the store next

Please remember to call and verify that we have received your order and make pickup or shipping arrangements

# Thank you for your business!

**SALEM**   
**FARM SUPPLY**

5109 State Route 22  
Salem, NY 12865  
(800) 999-FARM

841 NY Route 9H  
Claverack, NY 12513  
(800) 352-3621